

## Risk Management References

Agency for Healthcare Research and Quality. (2017). *TeamSTEPS 2.0 for long term care*. Retrieved December 6, 2018, from <https://www.ahrq.gov/teamsteps/longtermcare/index.html>

Boysen P. G. (2013). Just culture: A foundation for balanced accountability and patient safety. *The Ochsner journal*, 13(3), 400-6. Retrieved December 4, 2018, from <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC3776518/>

Brauner, D., Werner, D. M., Shippee, T. P., Cursio, J., Sharma, H., & Konetzka, R. T. (2018). Does nursing home compare reflect patient safety in nursing homes? *Health Affairs*, 37(11). Retrieved December 5, 2018 from <https://www.ncbi.nlm.nih.gov/pubmed/30395505>

California Hospital Patient Safety Organization. *Knowledge center: Organizations focused on patient safety*. Retrieved December 6, 2018, from <http://www.chpso.org/organizations-focused-patient-safety>

Canadian Centre for Occupational Health and Safety. (2018). *Hazard and risk: what is risk?* Retrieved December 6, 2018, from [https://www.ccohs.ca/oshanswers/hsprograms/hazard\\_risk.html](https://www.ccohs.ca/oshanswers/hsprograms/hazard_risk.html)

Centers for Medicare and Medicaid Services. *QAPI: Guidance for performing root cause analysis with performance improvement projects*. Retrieved December 5, 2018, from <https://www.cms.gov/medicare/provider-enrollment-and-certification/qapi/downloads/guidanceforrca.pdf>

ERCI Institute. (2014). Risk management, quality improvement, and patient safety. *HealthCare Risk Control*. Retrieved December 5, 2018, from <https://www.ecri.org/components/HRC/Pages/RiskQual4.aspx#>

Health Catalyst. (2015). *The top five essentials for quality improvement in healthcare*. Retrieved December 7, 2018, from <https://www.slideshare.net/healthcatalyst1/the-top-five-essentials-for-quality-improvement-in-healthcare>

Health Insurance Reciprocal of Canada. (2017). *Risk note: The link between risk management, patient safety and quality improvement*. Retrieved December 6, 2018, from <https://www.hiroc.com/getmedia/fba9b265-0020-4ebe-a74c-efb3587e2f61/Risk-Note-Link-between-RM-PS-QI.pdf.aspx?ext=.pdf>

Hoppes, M., Mitchell, J., Vendetti, E., & Bunting, R. (2013). Serious safety events: Getting to zero. *Journal of Healthcare Risk Management*, 32(3), 27-45. Retrieved December 6, 2018, from <http://www.ashrm.org/pdfs/ASHRM-Whitepaper-Getting-to-Zero-Vol-1.pdf>

Institute for Healthcare Improvement. *5 whys: Finding the root cause*. Retrieved December 5, 2018, from <http://www.ihl.org/resources/Pages/Tools/5-Whys-Finding-the-Root-Cause.aspx>

Leviton J, & Valentine J. (2015). *Institute for Healthcare Improvement. Patient safety blog: How risk management and patient safety intersect: Strategies to help make it happen*. Retrieved December 7, 2018, from <https://www.npsf.org/blogpost/1158873/211982/How-Risk-Management-and-Patient-Safety-Intersect-Strategies-to-Help-Make-It-Happen>

National Quality Forum. (2008). *Serious reportable events*. Retrieved December 5, 2018, from [https://www.qualityforum.org/Publications/2007/03/Serious\\_Reportable\\_Events\\_in\\_Healthcare-2006\\_Update.aspx](https://www.qualityforum.org/Publications/2007/03/Serious_Reportable_Events_in_Healthcare-2006_Update.aspx)

National Safety Council. (2013). *Near miss reporting systems: What is a near miss?* Retrieved December 5, 2018, from <https://www.nsc.org/Portals/0/Documents/WorkplaceTrainingDocuments/Near-Miss-Reporting-Systems.pdf>

New England Journal of Medicine. (2018). *NEJM catalyst: What is risk management in healthcare?* Retrieved December 4, 2018, from <https://catalyst.nejm.org/what-is-risk-management-in-healthcare/>

Sollins, H. (2008). Quality assurance, corporate compliance, and risk management: Overlapping but not identical tools. *Geriatric Nursing, 29*(3),157-15 doi: 10.1016/j.gerinurse.2008.04.004

The University of Scranton. (2018). *Online programs. The purpose of risk management in healthcare.* Retrieved December 4, 2018, from <https://elearning.scranton.edu/resource/business-leadership/purpose-of-risk-management-in-healthcare>

Vincent, C., Taylor-Adams, S., Chapman, E. J., Hewett, D., Prior, S., Strange, P., & Tizzard, A. (2000). How to investigate and analyze clinical incidents: Clinical risk unit and association of litigation and risk management protocol. *BMJ, 2000*, 320. doi: 10.1136/bmj.320.7237.777